

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to PLEASANT RIDGE MATURE LIVING, LLC

LEGAL ENTITY

To operate PLEASANT RIDGE MATURE LIVING

NAME OF FACILITY OR AGENCY

Located at 981 PLEASANT HILL ROAD, LEECHBURG, PA 15656

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 75
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa. Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from May 5, 2010 until September 5, 2010,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 429402

Robert E. Robinson

ISSUING OFFICER

Kenneth Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670
FAX: (717) 783-5662

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE:

MAY 06 2010

Mr. Craig L. Anlauf, CEO
Pleasant Ridge Mature Living, LLC
369 Bethel Road
North Huntingdon, Pennsylvania 15642

RE: Pleasant Ridge Mature Living
981 Pleasant Hill Road
Leechburg, Pennsylvania 15656

Dear Mr. Anlauf:

As a result of the Department of Public Welfare's (Department) licensing inspection on February 5, 2010, February 24, 2010 and March 31, 2010 of the above personal care home, we found that violations specified for your previous PROVISIONAL license have not been corrected and we found new violations not found during our previous inspection.

A SECOND PROVISIONAL license is being issued based on substantial compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes). Your PROVISIONAL license is enclosed.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

Pursuant to 62 P.S. 1085-1087 and 55 Pa.Code §§ 2600.261-268, the Department intends to assess a fine for the following violation(s) unless fully corrected on or before the mandated correction date.

55 Pa.Code Chapter 2600 Section no.	Class of Violation	Census at Inspection X	Fine Per resident Per day	Calculated Fine = Per day	Mandated Correction Date (to avoid Fine)
227d	II	54	\$5	\$270	5 calendar days from mailing date of this letter
3c	III	54	\$3	\$162	15 calendar days from mailing date of this letter
25b	III	54	\$3	\$162	15 calendar days from mailing date of this letter

A fine will be assessed on a daily basis beginning with the date of this letter and will continue until the violation is fully corrected, and full compliance with the regulation has been achieved. If the violation is fully corrected, and full compliance with the regulation has been achieved, by the mandated correction date, no fine will be assessed. The Department will conduct an on-site inspection after the mandated correction date, and within 20 calendar days of the date of this letter. If one or more violations is not fully corrected and full compliance with the regulation has not been achieved, you will periodically receive invoices from the Department's Bureau of Financial Operations with payment instructions. The fines will continue to accumulate until the violation is fully corrected and full compliance with the regulation has been achieved.

Once you receive your invoice from the Bureau of Financial Operations, if you disagree with the amount of the penalty, you have the right to appeal through a hearing before the Bureau of Hearings and Appeals, Department of Public Welfare. If you decide to appeal, a written request to appeal the fine must be received, along with the assessed daily fine, not to exceed \$500, in accordance with 55 Pa.Code § 2600.263 (relating to appeal of penalty). All appeal requests must be sent to the address indicated on the invoice you will receive from the Bureau of Financial Operations.

If you disagree with the decision to issue a PROVISIONAL license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Public Welfare in accordance with 1 Pa.Code Part II, Chs. 31-35. If you decide to appeal, a written request for an appeal must be received within 10 days of the date of this letter by:

Karen E. Kroh, Director
Adult Residential Licensing
Department of Public Welfare
423 Health and Welfare Building
7th and Forster Streets
Harrisburg, Pennsylvania 17120

Mr. Craig L. Anlauf

3

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

A handwritten signature in black ink that reads "Kevin T. Casey". The signature is written in a cursive style with a large initial "K" and a stylized "C".

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

Western Region

VIOLATION REPORT PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

Page 1 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goederf and K. Kruppa
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION
		DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (Include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
3c The personal care home shall post the current license, a copy of the current Violation Report (VR) issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.	The most recent violation report was not posted in the home. (observed 02/05/10) A copy of Chapter 2600 was not posted in the home. (observed 02/05/10) Repeat Violation 06/08/09	2-5-10	A copy of all required documents has been placed in main lobby. Checks by the home's administrator shall be done to ensure compliance is met at all times to prevent future violations. Visual checks for these documents have been added to homes QM Program.	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10 Date Initials (DPW)
		3-31-10	Checks by the administrator will be made weekly to ensure all required items are posted 7-25-10	

03/22/2010 16:34

The Pains At O'Neil PCH

(FAX) 4126646200

P. 002/022

Western Region

VIOLATION REPORT PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

Page 2 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Res.	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10



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25b The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.	The following contracts were not signed by the residents: <ul style="list-style-type: none"> • Resident #1 – contract dated 08/28/09. • Resident #2 – contract dated 11/25/09. (observed 02/05/10) Repeat Violation 06/08/09	2-25-10	A review of all resident contracts was completed to ensure compliance. All resident contracts will be signed upon admission as required. Quarterly checks will be completed as part of the Quality Management Program to maintain future compliance. <i>Resident #1 and Resident #2 signed their contracts</i>	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10 Initials (DPW) <i>g</i>


03/22/2010 16:34 The Palms At O'Neil PCH (FAX) 4126646200 P. 003/022

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010



Page 3 of 21


NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing CURRENT LICENSE NUMBER 429401	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
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26b The quality management plan shall address the periodic review and evaluation of the following: (1) Reportable incident and condition reporting procedures. (2) Complaint procedures. (3) Staff person training. (4) Licensing violations and plans of correction, if applicable. (5) Resident or family councils, or both, if applicable.	The home did not have a quality management review that addressed any of the required topics. (observed 02/24/10)	3-31-10	The old QA Program is being revised to include all of the items addressed in 26b. Also, the new QM Program will include checks of all repeat violations to ensure compliance. The new QM program will be completed quarterly starting in March by department heads and overseen by administrator.	4-8-10 

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing CURRENT LICENSE NUMBER 429401	
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51 Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (OAPSA) (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (protective services for older adults). 52 Hiring, retention and utilization of staff persons shall be in accordance with the Older Adult Protective Services Act (35 P.S. §§ 10225.101-10225.5102) and 6 Pa.Code Chapter 15 (protective services for older adults) and other applicable regulations.	Staff person A, hired on 10/13/09, did not have a criminal history check completed which is required under the Older Adult Protective Services Act. (observed 02/05/10)	2-5-10	It is the policy of Pleasant Ridge to complete a criminal background check upon hire through P.A.T.C.H. A review of all employee files was complete to ensure all checks are current. The Administrative office has been re-educated to ensure this policy is met at all times. The Administrative office will review employee files quarterly to ensure all checks are complete.	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10 Date: Initials (DPW) 

3-31-10
Staff person A had a criminal history check completed. 4-8-10

Plan of Correction

page 4a of 21

5/1/52

The Administrator or designated staff person will review all new hire staff records to ensure completeness.

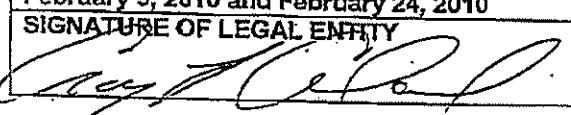

4-15-10


No staff persons will be permitted to work in the home beyond the 30 day provisional living period unless a PAI State Police Criminal Background Check has been completed.

The Administrator and any staff person who manages new hires will take the online OIAPSA training and documentation shall be kept.

C. J. P.



VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010 Page 5 of 21


NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing 429401	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
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81b Wheelchairs, walkers, prosthetic devices and other apparatus used by residents shall be clean, in good repair and free of hazards.	Resident #3 had roll guards on the bed and the conditions have not been met: <ul style="list-style-type: none"> • A physician assessment within the past six months and specified in writing that use of the roll guards is appropriate to protect the health and safety of the resident. • A 15 minute check of the resident during the time the roll guards are in use. • An assessment and support plan, completed within the past 6 months, addresses the resident's needs and the health and safety precautions necessary for the use of the roll guards. (observed 02/24/10)	2-10-10	The Policy has been revised to dis-allow residents requiring roll guards or bed rails from residing at Pleasant Ridge. All staff involved in the pre screening and admission process were re-educated about this policy so all future placements are appropriate.	4-8-10 

03/22/2010 16:34 The Palms At O'Neil PCH (FAX) 4126646200 P. 006/022


VIOLATION REPORT
 PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010

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91 Telephone numbers for the nearest hospital, police department, fire department, ambulance, poison control center, municipal emergency management agency and personal care home complaint hotline shall be posted on or by each telephone with an outside line.	The phones located in resident #4's bedroom and resident #5's bedroom did not have a list with any of the required emergency numbers. (observed 02/24/10).	2/26/10 3-31-10	All phones have been observed to assure emergency numbers are in the proper place. Education to staff and residents was conducted via memo to ensure everyone maintains compliance with this regulation. This is also added to the visual inspection of the QM Program to ensure future compliance. <i>The Administrator or designated staff person will check all telephones weekly to ensure the required telephone numbers are posted 3-25-10</i>	4-8-10 

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Resident License Number 429401	CURRICULUM LICENSE NUMBER
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10

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105g-1 To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.	The commercial dryer in the 1 st floor laundry room had an accumulation of an inch of lint on the screen and in the bottom of the dryer. (observed 02/05/10)	2-5-10 3-31-10	The dryer has instructions to empty after each use. Staff re-training has been conducted to include the importance of cleaning the lint after each use. This will be monitored daily by the maintenance department to ensure staff is following the correct cleaning schedules. The Administrator or designated staff person will monitor all dryers to ensure there is no accumulation of lint. 3-25-10	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10 Date Initials (DPW)



03/22/2010 16:35
 The Palms At O'Neil PCH
 (FAX) 4126646200
 P. 008/022


Western Region

VIOLATION REPORT PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010


Page 8 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		ADULT RESIDENT CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 
		DATE 7-25-10

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123b Copies of the emergency procedures 107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept.	The home's emergency plan and the municipality emergency plan were not posted in the home. (observed 02/05/10)	2-5-10	A copy of all required documents has been placed in main lobby. Weekly checks by the home's administrator shall be done and documented to ensure compliance is met at all times to prevent future violations. Visual checks for these documents have been added to the homes QM Program.	4-8-10 

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing 429401	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-2-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10

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132b A fire safety inspection and fire drill conducted by a fire safety expert shall be completed annually. Documentation of this fire drill and fire safety inspection shall be kept.	The most recent fire drill conducted by a fire safety expert was on 08/05/08. (observed 02/24/10)	2/24/2010	Previous attempts were incomplete due to an uncooperative volunteer fire chief. A new fire drill was conducted with Allegheny Township Emergency management and EMS team in March. Another drill is scheduled to be conducted on 06-11-2010. Please see both attached letters. The township has been reorganized to have L.S. director of emergency management to over see Pleasant Ridge in both fire drills biannually (One daylight and 1 night time) and all other EOP related issues.	4-8-10 <i>epc</i>

03/22/2010 16:35
 The Palms At O'Neil PCH
 (FAX) 4126646200
 P. 010/022

VIOLATION REPORT
 PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010 Page 10 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa.	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10

1. REGULATION 55 Pa.Code § 2600.	2. VIOLATION	3. DATE BY WHICH CORRECTION WILL BE COMPLETED	4. PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5. DATE COMPLIANCE VERIFIED BY DPW																		
132d Residents shall be able to evacuate the entire building to a public thoroughfare, or to a fire-safe area designated in writing within the past year by a fire safety expert within the period of time specified in writing within the past year by a fire safety expert.	The home does not have a safe evacuation time specified in writing by a fire safety expert within the past year. Fire evacuation times indicate: <table border="1"> <tr><td>1/4/10</td><td>6:50am</td><td>3min 28sec</td></tr> <tr><td>12/01/09</td><td>3:00pm</td><td>3min 30sec</td></tr> <tr><td>11/23/09</td><td>2:15pm</td><td>3min 28sec</td></tr> <tr><td>10/12/09</td><td>9:30am</td><td>3min 30sec</td></tr> <tr><td>09/09/09</td><td>5:45pm</td><td>3min 35sec</td></tr> <tr><td>08/29/09</td><td>2:00pm</td><td>3min 33sec</td></tr> </table> (observed 02/24/10)	1/4/10	6:50am	3min 28sec	12/01/09	3:00pm	3min 30sec	11/23/09	2:15pm	3min 28sec	10/12/09	9:30am	3min 30sec	09/09/09	5:45pm	3min 35sec	08/29/09	2:00pm	3min 33sec	2/24/2010 3-25-10	Previous attempts were incomplete due to an uncooperative volunteer fire chief. A new fire drill was conducted with Allegheny Township Emergency management and EMS team in March. Another drill is scheduled to be conducted on 06-11-2010. Please see both attached letters. The township has been reorganized to have L.S. director of emergency management to over see Pleasant Ridge in both fire drills biannually (One daylight and 1 night time) and all other EOP related issues. The administrator is designating	4-20-10 S
1/4/10	6:50am	3min 28sec																				
12/01/09	3:00pm	3min 30sec																				
11/23/09	2:15pm	3min 28sec																				
10/12/09	9:30am	3min 30sec																				
09/09/09	5:45pm	3min 35sec																				
08/29/09	2:00pm	3min 33sec																				

3-25-10 All residents will be evacuated to the fire safe area within 5min as specified in writing by the fire safety expert. 3-25-10

Staff person will monitor all fire drills and the fire drill record to ensure all occupants are evacuated within the time specified in writing by the fire safety expert. 3-25-10


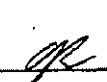
VIOLATION REPORT
 PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010 Page 11 of 21



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The Pains At O'Neil PCH

(FAX) 4126646200

P. 012/022

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing 429401	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
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132e A fire drill shall be held during sleeping hours once every 6 months.	Fire drills were held during sleeping hours on 02/24/09 01/04/10. (observed 02/24/10)	2/24/2010. 3-24-10	A drill is scheduled to be conducted on 06-11-2010 with Allegheny Township Emergency Management and EMS Team. Please see attached letters. The fire drill log has been changed to allow for a sleeping hour drill every six months. The QM program will include a check of this. The Administrator will monitor the fire drill log monthly to ensure an unannounced sleeping hours fire drill is conducted AT LEAST every six months. 3-25-10 	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10  Date Initials (DPW)

Western Region

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010

Page 12 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing 429407	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (Include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
141b-1 A resident shall have a medical evaluation at least annually.	Resident #4's most recent medical evaluation was on 04/11/08. (observed 02/24/10) Resident #6's most recent medical evaluation was on 10/21/08. (observed 02/05/10)	3-30-10	It is the policy to conduct Medical Evaluations annually. All resident files were pulled to check for correct medical evaluations. Staff was educated on the guidelines of completing an MA-55. A repeating tracking system was established to ensure no future resident MA-55's will be missed. This will be monitored by the administrator monthly 3/25/10 <i>Resident #4 and #6 had medical evaluations completed</i>	Steps have been taken to correct violation; full compliance is not verifiable 4-8-10 Date Initials (DPW) S


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P. 013/022

VIOLATION REPORT
 PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION	DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
182b Prescription medication that is not self-administered by a resident shall be administered by one of the following: (1) A physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic. (2) A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.	Staff persons B and C have not completed any medication administration training. <ul style="list-style-type: none"> Staff person B applied Calmoseptine ointment to Resident #6 at 8:00am on 02/14/10 and 02/20/10. Staff person C applied Calmoseptine ointment to Resident #6 at 8:00am on 02/15/10 and 02/19/10. (observed 02/24/10)	3-1-10	Staff persons B & C were not to apply treatments under Pleasant Ridge policy. All staff has been re-educated regarding specific job duties. No person may administer medication unless they have completed the Medication Administration Training. The enforcement of this policy will be strictly monitored by trained Med Pass Supervisors and Administration on a daily basis. 7-25-10 	Steps have been taken to correct violation; full compliance is not yet achieved. 4-8-10 Date  Initials (DPW)

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VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600



MAR 23 2010


NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 881 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY <i>[Signature]</i>	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 3-28-10

1 REGULATION 56 Pa.Code § 2680.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
(3) A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home. (4) A staff person who has completed the medication administration training in 190 for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.				

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VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 2 3 2010

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Residential Licensing	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-22-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
187a A medication record shall be kept to include the following for each resident for whom medications are administered: (1) Resident's name. (2) Drug allergies. (3) Name of medication. (4) Strength. (5) Dosage form. (6) Dose. (7) Route of administration. (8) Frequency of administration. (9) Administration times. (10) Duration of therapy, if applicable. (11) Special precautions, if	Resident #7 is ordered Loperamide 2mg, take 2 capsules by mouth after the first loose stool, then one capsule after each stool. The medication was not listed on the MAR. (Observed 02/24/10)	2-25-10.	Medication for [redacted] was traced to the following: [redacted] was receiving Hospice services. Physician ordered the PRN medication through Hospice and Hospice did not copy the order for Pleasant Ridge Staff. Hospice was notified and educated on the importance of all orders being filed timely and appropriately with Pleasant Ridge Staff. Checks will be performed on a ^{monthly} regular basis by Precision Care Pharmacy to ensure all medications in	4-8-10 



the Med Cart match medications listed on the MAR. Pleasant Ridge Staff has been re-educated on the policy and procedures regarding medications and medication records.

Western Region

VIOLATION REPORT PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

MAR 23 2010

Page 16 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15858		CURRENT LICENSE NUMBER Adult Residential Licensing 422407	
INSPECTION DATE(S) (include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 3-25-10

1 REGULATION 55 Pa.Code § 2800.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
applicabls. (12) Diagnosis or purpose for the medication, including pro re nata (PRN). (13) Date and time of medication administration. (14) Name and initials of the staff person administering the medication.				

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER 429401	
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
SIGNATURE OF LEGAL ENTITY <i>[Signature]</i>	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
187b The information in subsections 187a13 and 187a14 shall be recorded at the time the medication is administered.	The following medications were not initialed at the time the medication was administered: <ul style="list-style-type: none"> Resident #5's Neosporin for 8:00am and 2:00pm on 02/21/10 and Lotrisone Cream at 08:00am on 02/21/10. Resident #8's Hydrocortisone Cream 1% at 8:00am on 02/17/10, 02/22/10, and 02/23/10. Resident #9's Cichopir/Hydrocor 2.5% at 8:00am on 02/06/10 through 2/10/10, 2/13/10, 2/14/10, 2/16/10, and 2/23/10. Resident #10's Elta Cream at 8:00am on 02/21/10, 02/22/10, and 02/23/10. 	4-1-10	These were separated as treatments in the previous system. All medications involving treatments are being moved to the MAR to be administered by trained medication persons. Daily checks by the Nursing supervisors will be completed to ensure medications are being properly dispensed and accounted for to ensure all medications are being dispensed and documented correctly.	Steps have been taken to correct violation; full compliance is not verifiable Date <u>4-8-10</u> Initials (DPW) <u>[Signature]</u>

4-30-10 All staff persons involved in medication administration will be educated on the medication documentation changes and proper documentation of medication administration. Documentation of training will be kept. 4-14-10

3-31-10

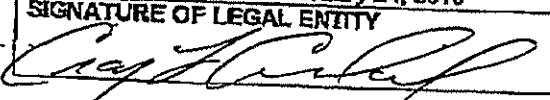
*The administrator or designated staff person will monitor all MAR's daily to ensure all required MAR documentation is complete. 3-25-10
The administrator will monitor all MAR's weekly to ensure all required documentation is complete. 3-25-10*

Western Region

VIOLATION REPORT PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

MAR 23 2010

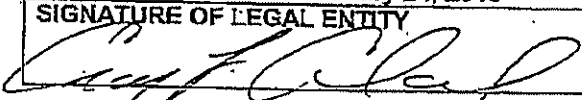
Page 16 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge/Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing	
INSPECTION DATE(S) (include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedart and K. Kruppa	
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1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
	<ul style="list-style-type: none"> Resident #11's Hydrocortisone Cream 1% at 2:00pm on 2/21/10, 2/22/10, and 02/23/10. (observed 02/24/10) 			

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600 MAR 23 2010 Page 18 of 21

03/22/2010 16:37
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NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa
SIGNATURE OF LEGAL ENTITY 	DATE 3-21-10	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION [Signature]
		DATE 3-25-10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
227d Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.	Resident #4's support plan dated 08/17/09 did not address the care and service needs related to the resident's enabler. (observed 02/24/10) Resident #6's support plan dated 08/14/09 does not address the care and service needs related to the resident receiving hospice services, a pureed diet with honey thickened liquids, or the use of a Hoyer lift. (observed 02/05/10) Resident #7's support plan dated 02/09/09 did not address the care and service needs related to the resident receiving hospice	3-10-10	All support plans have been reviewed and updated in all areas, including support needs to comply with 227d. Staff training has been completed to ensure future resident changes and updates are properly reflected on each persons support plan. The nursing supervisors will be responsible to update all support plans, which will reflect any future changes in resident needs. Spot checks will be performed as part of the QM to ensure future compliance of regulation.	Steps have been taken to correct violation, full compliance is not verifiable 4-8-10 [Signature] Date Initials (DPW)


The Administrator or designated staff person will review all newly completed support plans for completion and accuracy
 3-23-10 [Signature]

Western Region

VIOLATION REPORT PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

MAR 23 2010


Page 20 of 21



NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		CURRENT LICENSE NUMBER Adult Residential Licensing	
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	services, or the resident's fails in the home on 12/19/09 and 01/04/10. (observed 02/05/10) Repeat Violation 06/08/09			

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

MAR 23 2010
Page 21 of 21

NAME AND ADDRESS OF PERSONAL CARE HOME Pleasant Ridge Mature Living 981 Pleasant Hill Road, Leechburg, PA 15656		Adult Res.	CURRENT LICENSE NUMBER 429401
INSPECTION DATE(S) (Include all dates of the inspection) February 5, 2010 and February 24, 2010		REGIONAL REPRESENTATIVE C. Goedert and K. Kruppa	
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252 Each resident's record shall include the following information: (3) A photograph of the resident that is no more than 2 years old.	The records of resident #12, date of admission 02/05/10, and resident #13, date of admission 02/23/10, did not contain photographs. (Observed 02/24/10)	2-24-10 3-31-10	It is the policy of Pleasant Ridge to take a photo of each resident upon admission. Staff reeducated on requirements of all needed documents for admissions. Administrator will monitor to ensure compliance upon resident Admission 5-25-10 All resident records will be checked to ensure a photograph no more than two years old is in each resident record. 3-28-10 	4-8-10 

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