



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
Norristown State Hospital  
1001 Sterigere Street  
Bldg 2 Rm. 161  
Norristown, Pennsylvania 19401

ADULT RESIDENTIAL LICENSING

1-866-711-4115  
610-270-1137

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**Mailing Date: August 27, 2010**

Mr. Dan Freed, V.P. of Health Services  
Shannondell, Inc  
10,000 Shannondell Drive  
Audubon, Pennsylvania 19043

RE: The Meadows at Shannondell  
6000 Shannondell Drive  
Audubon, Pennsylvania 19043

Dear Mr. Freed:

As a result of the Department of Public Welfare's licensing inspection on January 27, 2010 of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.


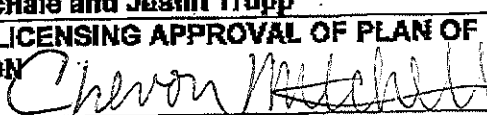
Sincerely,

A handwritten signature in black ink that reads "LAURA Helmuth De".

Laura Helmuth  
Regional Licensing Administrator

Enclosure(s)  
Violation Report

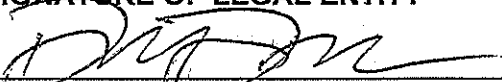
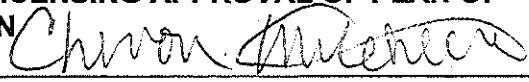
**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

|  |                        |   |                        |
|--|------------------------|---|------------------------|
| <b>NAME AND ADDRESS OF PERSONAL CARE HOME</b><br>The Meadows at Shannondell<br>6000 Shannondell Drive, Audobon, PA 19403 |                        | <b>CURRENT LICENSE NUMBER</b><br>128370   |                        |
| <b>INSPECTION DATE(S) (include all dates of the inspection)</b><br>January 27, 2010                                      |                        | <b>REGIONAL REPRESENTATIVE</b><br>Christine McHale and Justin Trupp   |                        |
| <b>SIGNATURE OF LEGAL ENTITY</b><br>    | <b>DATE</b><br>8-17-10 | <b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b><br> | <b>DATE</b><br>8/19/10 |

| 1<br>REGULATION<br>55 Pa.Code § 2600.                        | 2<br>VIOLATION/CLASS   | 3<br>DATE BY WHICH CORRECTION WILL BE COMPLETED | 4<br>PLAN OF CORRECTION<br>(include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)  | 5<br>DATE COMPLIANCE VERIFIED BY DPW |
|--|--|---|---|--------------------------------------|
| 42c<br>A resident shall be treated with dignity and respect. | On 1/16/10 at approximately 4:45 pm Resident #1 was being escorted to the dining room. The resident stated that they wouldn't walk and needed their wheelchair. Staff member A told the resident "Oh no you are going to walk" and made the resident walk to the dining room despite stating multiple times that the resident did not want to walk. The resident's assessment dated 9/8/09 states that the resident uses a wheelchair and is unable to move from one location to another without physical assistance. The resident's support plan dated 9/8/09 states that the resident is "immobile" and needs to be physically | 8-17-10   | <p>1) - Original Response to Violation Report was submitted on May 5, 2010.</p> <p>2) - Submission of this Plan of Correction does not constitute an admission of fault by the Meadows at Shannondell with regard to the findings in 42c of this report.</p> <p>3) As part of our ongoing education program, facility staff are educated on how to interact with Residents through Customer Service &amp; Resident Rights training.</p> <p>4) our Residents will continue</p> |                                      |

to be assessed and encouraged to ambulate as much as possible to promote exercise & independence.  
 5) staff interaction w Residents will be monitored by the PC Admin.

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

|  |                         |   |                        |
|--|-------------------------|---|------------------------|
| <b>NAME AND ADDRESS OF PERSONAL CARE HOME</b><br>The Meadows at Shannondell<br>6000 Shannondell Drive, Audobon, PA 19403 |                         | <b>CURRENT LICENSE NUMBER</b><br>128376   |                        |
| <b>INSPECTION DATE(S) (Include all dates of the inspection)</b><br>January 27, 2010                                      |                         | <b>REGIONAL REPRESENTATIVE</b><br>Christine McHale and Justin Trupp   |                        |
| <b>SIGNATURE OF LEGAL ENTITY</b><br>    | <b>DATE</b><br>5/5/2010 | <b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b><br> | <b>DATE</b><br>8/19/10 |

| 1<br>REGULATION<br>55 Pa.Code § 2600. | 2<br>VIOLATION/CLASS                          | 3<br>DATE BY WHICH CORRECTION WILL BE COMPLETED | 4<br>PLAN OF CORRECTION<br>(include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur) | 5<br>DATE COMPLIANCE VERIFIED BY DPW |
|---------------------------------------|---|---|--|--------------------------------------|
|                                       | pushed in wheelchair on an ongoing frequency. |   |  |                                      |