

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE

# CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to ELWYN, INC.

LEGAL ENTITY

To operate ELWYN - SPRING HAVEN

NAME OF FACILITY OR AGENCY

Located at 111 ELWYN ROAD, ELWYN, PA 19063

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 8  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa. Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 5, 2010 until March 5, 2011,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 123040

*Robert E. Robinson*

ISSUING OFFICER

*Kevin T. Casey*

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable  
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF PUBLIC WELFARE  
PO BOX 2675  
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670  
FAX: (717) 783-5662

MAR 04 2010

Ms. Patricia Monroe, Assistant Director  
Elwyn, Inc.  
Elwyn – Spring Haven  
111 Elwyn Road – Hartman House  
Elwyn, Pennsylvania 19063

Dear Ms. Monroe:

As a result of the Department of Public Welfare's licensing inspection on August 12, 2009 and of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey  
Deputy Secretary

Enclosures  
License  
Violation Report

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123040	
<b>INSPECTION DATE(S)</b> (Include all dates of the inspection) August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Monane</i>	<b>DATE</b> 9/4/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>Laura A. Delmuth</i>	<b>DATE</b> 11/2/09

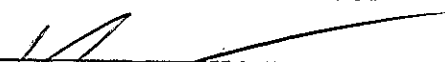
1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
82c Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.	A bottle of mouthwash and gargle was found unlocked in resident room #2 with a label on it stating, "Contact poison control center immediately if swallowed," and, "Seek professional assistance."	10/1/09	All residents will be evaluated by ARDHS Healthcare Director. PCH Assessments will be updated indicating all residents can safely use or avoid poisonous materials. If any residents are not safe around poisonous materials, all residents will be provided a locked box to store all such items.	Steps have been taken to correct violation; full compliance is not verifiable 2/24/10 Date <i>MS</i> Initials (DPW)

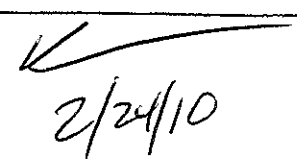
All poisonous materials will be stored in a locked area until assessments of all residents are completed.  
LH# 11/2/09

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

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Nov. 5, 2009 10:49AM

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123040	
<b>INSPECTION DATE(S) (Include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia M. M...</i>	<b>DATE</b> 11/13/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> 	<b>DATE</b> 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY BPW
88a Floors, walls, ceilings, windows, doors and other surfaces shall be clean, in good repair and free of hazards.	The bathroom floor linoleum near the corner of the vanity and next to the bathtub was loose and pulled upward, which presented a tripping hazard.	11/1/10	Maintenance will obtain estimates to replace bathroom floor. Maintenance will hire an outside contractor to install new bathroom floor. 1st shift program specialist II will monitor floors for repair needs during monthly building inspections. All repair needs will be communicated to the Unit Director. Until new floors are installed Maintenance will glue down/secure hazardous areas.	 2/24/10

No. 6534 P. 3/25

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2606**

Nov. 5, 2009 10:49AM

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19653		<b>CURRENT LICENSE NUMBER</b> 123040	
<b>INSPECTION DATE(S) (Include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Adams</i>	<b>DATE</b> 11/3/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>[Signature]</i>	<b>DATE</b> 2/24/10

1 REGULATION 55 Pa.Code § 2606.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
93a Each ramp, interior stairway and outside steps shall have a well-secured handrail.	The steps located at the entrance of the home did not have a handrail.	11/30/09	Maintenance will install a handrail at the entrance of the home. 1st shift Program Specialist II will monitor handrail for repair needs during monthly building inspections. All repair needs will be communicated to the Unit Director.	<i>[Signature]</i> 2/24/10

No. 6534 P. 5/25

**VIOLATION REPORT**  
**PERSONAL CARE HOMES -- 55 Pa.Code Chapter 2600**

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Nov. 5, 2009 10:49AM

<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123040
<b>INSPECTION DATE(S) (Include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Monroe</i>	<b>DATE</b> 11/3/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>[Signature]</i>
		<b>DATE</b> 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (Include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
105g To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.	A moderate amount of lint was found in the lint trap of the dryer.	8/20/09	Maintenance removed lint from below the lint trap. Maintenance will check the lint trap and line every 6 months. 1st shift Program Specialist II will check under the lint trap for lint build up during monthly building inspections. All repair needs will be communicated to the Unit Director. All staff will continue to check inside the lint trap after every load. Unit Director will randomly check inside lint trap 2 to 3 times a week to ensure staff are emptying the lint trap after every use.	<i>[Signature]</i> 2/24/10

No. 6534 P. 7/25

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

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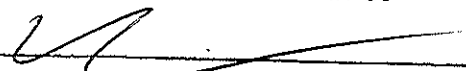
Nov. 5, 2009 10:50AM


<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123040	
<b>INSPECTION DATE(S) (Include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Mornme</i>	<b>DATE</b> 11/3/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> <i>[Signature]</i>	<b>DATE</b> 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
121a Stairways, hallways, doorways, passageways and egress routes from rooms and from the building shall be unlocked and unobstructed.	The exit door located in the foyer in the rear of the home was blocked by a club chair.	8/12/09	The chair was moved away from the door. 1st shift Program Specialist II will ensure that all stairways, hallways, doorways, passageways, and egress routes are unlocked and unobstructed during monthly building inspections.	Steps have been taken to correct violation; full compliance is not verifiable Date <u>2/24/10</u> Initials (DPW) <u>PM</u>

No. 6534 P. 9/25

**VIOLATION REPORT**  
**PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**


<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123048	
<b>INSPECTION DATE(S) (include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Monme</i>	<b>DATE</b> 11/3/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> 	<b>DATE</b> 2/24/10


1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
187a A medication record shall be kept to include the following for each resident for whom medications are administered:  (12) Diagnosis or purpose for the medication, including pro re nata (PRN).	-Resident #1's medication administration record (MAR) did not include a diagnosis for the resident's Acetaminophen 325mg tablet medication or Fleet's Enema.  -Resident #2's MAR did not include a diagnosis for the resident's Humalog 100u/ml, Zyprexa 20mg, and Tylenol 325mg.  -Resident #3's MAR did not include a diagnosis for the resident's Januvia F/C 50mg and Lortrimin medications.	8/12/09	The MAR was corrected to include diagnosis for every medication for all residents. At the 9/24/09 staff meeting the Unit Director reminded all staff to include a diagnosis whenever a new medication is added to the MAR. The Unit Director will check the MAR on a monthly basis to ensure there is a diagnosis for each medication.	 2/24/10

**VIOLATION REPORT  
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600**

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<b>NAME AND ADDRESS OF PERSONAL CARE HOME</b> Elwyn - Spring Haven 111 Elwyn Road, Elwyn, PA 19063		<b>CURRENT LICENSE NUMBER</b> 123040	
<b>INSPECTION DATE(S) (include all dates of the inspection)</b> August 12, 2009		<b>REGIONAL REPRESENTATIVE</b> Leslie Erhardt, Christine McHale, Patricia Adams	
<b>SIGNATURE OF LEGAL ENTITY</b> <i>Patricia Adams</i>	<b>DATE</b> 11/13/09	<b>REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION</b> 	<b>DATE</b> 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
191 The home shall educate the resident of his/her right to question or refuse a medication if he/she believes there may be a medication error. Documentation of this resident education shall be kept.	The home has not educated Resident #1, Resident #2 and Resident #3 on their right to refuse or question a medication if they believe there has been an error.	9/1/09	A new residents rights and responsibilities form was created to include the right to refuse medication. The Supervisor met with all residents, reviewed their rights with them, and had each resident sign the form. The Unit Director will review paperwork monthly to ensure rights are reviewed with every resident on a yearly basis.	 2/24/10

No. 6534 P. 18/25