

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to ELWYN, INC.

LEGAL ENTITY

To operate ELWYN - WHITEHOUSE

NAME OF FACILITY OR AGENCY

Located at 111 ELWYN RD., ELWYN, PA 19603

(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE

To provide Personal Care Homes

TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 5
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

(MAXIMUM CAPACITY)

Restrictions: _____

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes

(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from March 5, 2010 until March 5, 2011,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 122980

Robert E. Robinson

ISSUING OFFICER

Kurt T. Casey

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable
and should be posted in a conspicuous place in the facility.

PW 628 - 4/02



COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

MAR 04 2010

PHONE: (717) 783-3670
FAX: (717) 783-5662

Ms. Patricia Monroe, Assistant Director
Elwyn, Inc.
Elwyn - Whitehouse
111 Elwyn Road – Hartman House
Elwyn, Pennsylvania 19063

Dear Ms. Monroe:

As a result of the Department of Public Welfare's licensing inspection on August 11, 2009 and of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

A handwritten signature in cursive script that reads "Kevin T. Casey".

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Page 1 of 9

Nov. 5, 2009 11:10AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adaras	
SIGNATURE OF LEGAL ENTITY <i>Patricia M. M...</i>	DATE 11/9/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (Include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
85a Sanitary conditions shall be maintained.	A live earwig was found walking around the inside of the door of the refrigerator in the kitchen.	8/11/09	The earwig was removed. The refrigerator will be cleaned nightly by the 3rd shift staff as indicated on the 3rd shift task list. The overnight supervisor will check that this item is completed nightly.	Steps have been taken to correct violation; full compliance is not verifiable <i>[Signature]</i> Date: 2/24/10 Initials (DPW): <i>[Signature]</i>

No. 6539 P. 3/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5, 2009 11:11AM


NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Adams</i>	DATE <i>11/3/09</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE <i>2/24/10</i>


1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
93a. Each ramp, interior stairway and outside steps shall have a well-secured handrail.	There was no railing on the stairs going from the ground to the front porch.	<i>8/25/09</i>	Maintenance installed a handrail on the front porch. 1st shift program specialist II will monitor handrail for repair needs during monthly building inspection. All repair needs will be communicated to the Unit Director.	<i>[Signature]</i> <i>2/24/10</i>

No. 6539 P. 5/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5, 2009 11:11AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Adams</i>	DATE 11/03/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 2/24/10

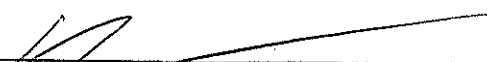
1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
102i A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.	The first and second floor bathrooms did not have soap.	8/11/09	Maintenance installed permanent soap dispensers in both bathrooms. 3rd shift staff will ensure that dispensers are filled nightly as as indicated on 3rd shift task list. The overnight supervisor will check that this item is completed nightly. At the 8/26/09 staff meeting, the unit director reminded all staff to check bathrooms for soap each shift.	 2/24/10

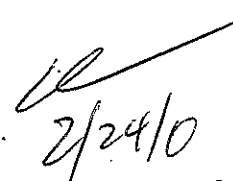
No. 6539 P. 6/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Page 4 of 9

Nov. 5, 2009 11:11AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Morone</i>	DATE 11/3/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
102k Use of a common towel is prohibited.	The second floor bathroom did not have paper towels.	8/11/09	3rd shift staff will ensure that all bathrooms have paper towels on a nightly basis as indicated on the 3rd shift task list. The overnight supervisor will check that this item is completed nightly. At the 8/26/09 staff meeting, the unit director reminded all staff to check bathrooms for paper towels each shift.	 2/24/10

No. 6539 P. 8/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5. 2009 11:12AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Adams</i>	DATE 11/3/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
132c A written fire drill record shall include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.	The home's fire drill record listed "oven fire" as the exit route used for the drill held on 5/14/09, "bed fire" as the exit route used for the drill held on 6/13/09; and "laundry room electric" as the exit route used for the drill held on 7/5/09.	8/11/09	The Fire Drill Record was corrected. The Unit Director instructed the Program Specialist II how to correctly complete the form. The form will be reviewed by the Unit Director on a quarterly basis to ensure accuracy.	<i>[Signature]</i> 2/24/10

No. 6539 P. 13/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Page 8 of 9

Nov. 5, 2009 11:12AM


NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams
SIGNATURE OF LEGAL ENTITY <i>Patricia M. M...</i>	DATE 11/3/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>
		DATE 2/24/10

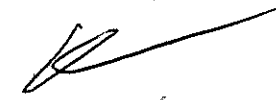
1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
187a A medication record shall be kept to include the following for each resident for whom medications are administered: (12) Diagnosis or purpose for the medication, including pro re nata (PRN).	Resident #1's medication administration record does not include a diagnosis for clozapine and lorazepam.	8/11/09	The MAR was corrected to include diagnosis for every medication for all residents. At the 9/24/09 staff meeting, the Unit Director reminded all staff to include a diagnosis whenever a new medication is added to the MAR. The Unit Director will check all MARs on a monthly basis to ensure diagnosis for each medication.	<i>[Signature]</i> 2/24/10

No. 6539 P. 15/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5, 2009 11:13AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehouse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122986	
INSPECTION DATE(S) (include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Moore</i>	DATE <i>11/3/09</i>	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION 	DATE <i>2/24/10</i>

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
191 The home shall educate the resident of his/her right to question or refuse a medication if he/she believes there may be a medication error. Documentation of this resident education shall be kept.	The home has not educated Resident #2 and Resident #3 on their right to refuse or question a medication if they believe there has been an error.	8/29/09	A new residents rights and responsibility form was created to include the right to refuse medication. The Supervisor met with all residents, renewed their rights with them, and had each resident sign the form. The Visit Director will review paperwork monthly to ensure rights are reviewed with every resident on a yearly basis.	 2/24/10

No. 6539 P. 19/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5, 2009 11:14AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitehorse 111 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980
INSPECTION DATE(S) (Include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams
SIGNATURE OF LEGAL ENTITY <i>Patricia Monme</i>	DATE 11/3/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>
		DATE 2/24/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WERCH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (Include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
202 The following procedures are prohibited: (4) A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited.	Resident #1's PRN medication Hydroxyzine Pamcoate is used for agitation according to the resident's medication administration record.	8/17/09	The MAR was corrected to indicate that the medication is to be used for anxiety. The Unit Director will review all MARs for every resident on a monthly basis to ensure that each medication has an appropriate diagnosis.	<i>[Signature]</i> 2/24/10

No. 6539 P. 25/35

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

Nov. 5. 2009 11:15AM

NAME AND ADDRESS OF PERSONAL CARE HOME Elwyn - Whitthouse 141 Elwyn Road, Elwyn, PA 19063		CURRENT LICENSE NUMBER 122980	
INSPECTION DATE(S) (include all dates of the inspection) August 11, 2009 and August 12, 2009		REGIONAL REPRESENTATIVE Leslie Erhardt, Christine McHale, Patricia Adams	
SIGNATURE OF LEGAL ENTITY <i>Patricia Monne</i>	DATE 11/3/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION <i>[Signature]</i>	DATE 2/2/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION/CLASS	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
227d Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.	Resident #1's assessment dated 12/1/08 lists the resident as needing 24 hour supervision. Resident #1's support plan dated 12/1/08 does not address this need.	8/18/09	All residents' assessments were amended by the Supervisor to indicate that the resident does not need 24 hour supervision. The Unit Director will review assessments and support plans for every resident upon completion every year to ensure issues listed on assessment are addressed in the support plan.	Steps have been taken to correct violation; full compliance is not verifiable <i>[Signature]</i> initials (DPW)

No. 6539 P. 27/35