COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE

CERTIFICATE OF COMPLIANCE

This Certificate is hereby granted to **CHANDLER HALL HEALTH SERVICES, INC.**
LEGAL ENTITY

To operate **CHANDLER HALL HEALTH SERVICES, INC. - JORDANS**
NAME OF FACILITY OR AGENCY

Located at **99 BARCLAY STREET, NEWTOWN, PA 18940**
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE — ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE — ADDRESS OF SATELLITE SITE

ADDRESS OF SATELLITE SITE — ADDRESS OF SATELLITE SITE

To provide **Personal Care Homes**
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **30** (MAXIMUM CAPACITY)
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions:

This certificate is granted in accordance with the Public Welfare Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **March 5, 2010** until **March 5, 2011**,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **129890**

Robert E. Robinson
ISSUING OFFICER

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

PW 628 - 4/02

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF PUBLIC WELFARE
PO BOX 2675
HARRISBURG, PENNSYLVANIA 17105-2675

ADULT RESIDENTIAL LICENSING

PHONE: (717) 783-3670
FAX: (717) 783-5662

MAR 0 4 2010

Ms. Lynette M. Killen, CEO
Chandler Hall Health Services, Inc.
Chandler Hall Health Services, Inc. – Jordans
99 Barclay Street
Newtown, Pennsylvania 18940

Dear Ms. Killen:

As a result of the Department of Public Welfare's licensing inspection on July 21, 2009, July 23, 2009 and January 29, 2010 and of the above personal care home, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed Violation Report were found.

All violations specified on the enclosed Violation Report must be corrected by the dates specified on the Violation Report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained. As soon as each violation is corrected, notify the Department's Regional Office of Adult Residential Licensing so that compliance can be verified.

A regular license is being issued based on the enclosed Violation Report. Your license is enclosed.

Sincerely,

Kevin T. Casey

Kevin T. Casey
Deputy Secretary

Enclosures
License
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME			CURRENT LICENSE NUMBER
Chandler Hall Health Services, Inc-Jordans 99 Barclay Street, Newtown 18940			129890
INSPECTION DATE(S) (Include all dates of the inspection) July 21-23, 2009		REGIONAL REPRESENTATIVE Metzger, Stone, Frey	
SIGNATURE OF LEGAL ENTITY	DATE 12/9/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION Laurel Allmott	DATE 1/11/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
54a Direct care staff persons shall have the following qualifications: (1) Be 18 years of age or older (exception – 54b). (2) Have a high school diploma, GED diploma or active registry status on the Pennsylvania nurse aide registry. (3) Be free from a medical condition, including drug or alcohol addiction that would limit the staff person from providing necessary personal care services with reasonable skill and safety.	Direct Care staff person . . . . hired 1/4/2006, lacked the qualifications required by this regulation.	9/8/09	Waiver of this regulation was granted on 9/8/09 for from DPW. Effective 1/1/08 no staff members have been hired without CNA. It is facility policy that all caregiver's hired will have a CNA license. Waiver was also requested and granted for another staff member All other current care managers have either CNA or high school diploma. issued in United States. (See attachments #7 + #8)	...have been taken ... violation; full ...ance is not verifiable ... 1/8/10 Initials (DPW)

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME	CURRENT LICENSE NUMBER
Chandler Hall Health Services, Inc-Jordans 99 Barclay Street, Newtown 18940	129890
INSPECTION DATE(S) (include all dates of the inspection) July 21-23, 2009	**REGIONAL REPRESENTATIVE** Metzger, Stone, Frey
SIGNATURE OF LEGAL ENTITY / **DATE** 12/21/09	**REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION** / **DATE** 1/11/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
65a Prior to or during the first work day, all direct care staff persons including ancillary staff persons, substitute personnel and volunteers shall have an orientation in general fire safety and emergency preparedness that includes the following: (1) Evacuation procedures. (2) Staff duties and responsibilities during fire drills, as well as during emergency evacuation, transportation and at an emergency location if applicable. (3) The designated meeting place outside the building or within the fire-safe area in the event of an actual fire.	Direct care staff person hired 5/18/2009, did not receive this required orientation prior to or during the staff person's first work day.	8/17/09	Effective immediately all future new hires beginning prior to facility wide orientation will be trained on the requirements of regulation 65a on a one on one basis. Departmental orientation was updated to reflect this requirement. Nine additional staff have been trained by a fire safety expert to qualify as trainers for new staff so to always ensure that qualified staff are accessible for the training. (See attachment #9)	Steps have been taken to correct violation; full compliance is not verifiable 1/29/10 MDP Date Initials (DPW)

1/11/10 Staff person has received training in the required topics. (continued) MDP 1/11/10

VIOLATION REPORT
PERSONAL CARE HOMES – 55 Pa.Code Chapter 2600

NAME AND ADDRESS OF PERSONAL CARE HOME Chandler Hall Health Services, Inc-Jordans 99 Barclay Street, Newtown 18940			CURRENT LICENSE NUMBER 129890
INSPECTION DATE(S) (Include all dates of the inspection) July 21-23, 2009		REGIONAL REPRESENTATIVE Metzger, Stone, Frey	
SIGNATURE OF LEGAL ENTITY [signature]	DATE 12/5/09	REGIONAL LICENSING APPROVAL OF PLAN OF CORRECTION [signature]	DATE 1/11/10

1 REGULATION 55 Pa.Code § 2600.	2 VIOLATION	3 DATE BY WHICH CORRECTION WILL BE COMPLETED	4 PLAN OF CORRECTION (include a step-by-step plan to correct the specific violation, as well as a plan to assure the violation does not recur)	5 DATE COMPLIANCE VERIFIED BY DPW
65a (continued) (4) Smoking safety procedures, the home's smoking policy and location of smoking areas, if applicable. (5) The location and use of fire extinguishers. (6) Smoke detectors and fire alarms. (7) Telephone use and notification of emergency services.		2/1/10	The administrator will develop written procedures for the orientation and traing of all newly hired staff. The procedures will include, at a minimum, ① the position responsible for providing the orientation on each employee's first day of work, ② the home's procedures for documentation of the orientation, and ③ the method for which administration will oversee the orientation to ensure it is completed thoroughly and timely. [initials] 1/11/10.	