pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFICATE OF COMPLIANCE

This certificate is hereby granted to **TREE OF LIFE PERSONAL CARE HOME**
LEGAL ENTITY

To operate **TREE OF LIFE PERSONAL CARE HOME**
NAME OF FACILITY OR AGENCY

Located at **236 NORTH RAILROAD STREET, HANOVER, PA 17331**
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

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ADDRESS OF SATELLITE SITE/SERVICE LOCATION

To provide **Personal Care Homes**
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **52**
(MAXIMUM CAPACITY)
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions:

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **June 24,** **2024** until **April 24,** **2025**,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **338540**

ISSUING OFFICER

DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

HS 628 – 04/23

pennsylvania
DEPARTMENT OF HUMAN SERVICES

Emailing date: June 24, 2024

[redacted]
Tree of Life Personal Care Home
236 North Railroad Street
Hanover, Pennsylvania 17331

RE: Tree of Life Personal Care Home
Certificate #: 33854

Dear [redacted]:

As the result of your home's recent request to adjust the use of the physical space, the Department has granted an approval for a revised license issued under the authority of 55 Pa. Code Ch. 2600 (relating to Personal Care Homes). The approved capacity revision request is an increase in the home's total capacity from 39 to 52. The expiration date of the license remains unchanged.

Any future requests for changes in capacity should be forwarded to the Department for review and consideration in accordance with the applicable regulations. The revised license is enclosed.

Sincerely,

Juliet Marsala

Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
License

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 24, 2024

[redacted]
TREE OF LIFE PERSONAL CARE HOME
236 NORTH RAILROAD STREET
HANOVER, PA, 17331

RE: TREE OF LIFE PERSONAL CARE HOME
236 NORTH RAILROAD STREET
HANOVER, PA, 17331
LICENSE/COC#: 33854

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/20/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *TREE OF LIFE PERSONAL CARE HOME* **License #**: *33854* **License Expiration**: *04/24/2025*

Address: *236 NORTH RAILROAD STREET, HANOVER, PA 17331*

County: *YORK* **Region**: *CENTRAL*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *TREE OF LIFE PERSONAL CARE HOME*

Address: *236 NORTH RAILROAD STREET, HANOVER, PA, 17331*

Phone: [redacted] **Email**: [redacted]

Certificate(s) of Occupancy

Type: *Other* **Date**: *01/09/2023* **Issued By**: *Hanover Borough*

Staffing Hours

Resident Support Staff: *0* **Total Daily Staff**: *18* **Waking Staff**: *14*

Inspection Information

Type: *Partial* **Notice**: *Announced* **BHA Docket #**:

Reason: *New* **Exit Conference Date**: *05/20/2024*

Inspection Dates and Department Representative

05/20/2024 - On-Site: [redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *39* **Residents Served**: *18*

Secured Dementia Care Unit

In Home: *No* **Area**: **Capacity**: **Residents Served**:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0* **Are 60 Years of Age or Older**: *17*

Diagnosed with Mental Illness: *0* **Diagnosed with Intellectual Disability**: *1*

Have Mobility Need: *0* **Have Physical Disability**: *0*

Inspections / Reviews

05/20/2024 - Partial

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *06/13/2024*

06/13/2024 - POC Submission

Submitted By: [redacted] **Date Submitted**: *06/17/2024*

Reviewer: [redacted] **Follow-Up Type**: *Document Submission* **Follow-Up Date**: *06/20/2024*

Inspections / Reviews *(continued)*

06/24/2024 - Document Submission

Submitted By: [redacted] **Date Submitted**: *06/17/2024*

Reviewer: [redacted] **Follow-Up Type**: *Not Required*

42s - Privacy

1. Requirements

2600.
42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

The home has multiple cameras that record common areas of the home including the lobby, dining area, and the second, third, and fourth floor hallways, including resident bedroom doors. Cameras may record exit doors leading from the home and the corridors leading up to them but may not record resident bedroom doors along those same corridors.

Plan of Correction ***Accept [redacted] - 06/13/2024)***

In relation to Reg 2600.42s.
Cameras located in hallways on 2nd, 3rd, and 4th floors recorded resident bedroom doors.
This happened because we didn't interpret the regulation to include the outside of resident bedrooms.
On June 3rd, 2024, we contacted the company that maintains the camera system in the building to discuss options to meet the regulation requirements. It was unable to be resolved via phone. We scheduled a technician to come to the building for assistance. On June 11th, 2024, the technician came to the building and turned off the recording of all cameras that recorded resident bedroom doors.
We will prevent this from happening again by monitoring camera status.
Admin team with access, will regularly check the camera status to make sure that the resident bedroom doors are not being recorded. Those with access have also been informed not to make any changes to settings for those cameras.

Licensee's Proposed Overall Completion Date: *06/12/2024*

Implemented [redacted] - 06/24/2024)

132c - Fire Drill Records

2. Requirements

2600.
132.c. A written fire drill record must include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.

Description of Violation

The fire drill record for the drill conducted on 5/15/24 at 6:00 am does not include the exit route used.

Plan of Correction ***Accept ([redacted] - 06/13/2024)***

In relation to Reg 2600.132c.
Fire drill record did not include exit route.
This happened due to clerical error from PCHA not completing the exit route used immediately following the drill.
VP of Operations and PCHA discussed this on June 3rd 2024 and PCHA completed the record entirely.
To prevent this from occurring again, PCHA will entirely complete record immediately following a drill.
VP of Operations will regularly check fire drill records to make sure they are completed entirely to avoid clerical errors and completion in a timely manner.

Licensee's Proposed Overall Completion Date: *06/12/2024*

Implemented [redacted] 06/24/2024)