pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFICATE OF COMPLIANCE

This certificate is hereby granted to **SERENITY CARE OLD FORGE LLC**
LEGAL ENTITY

To operate **SERENITY CARE OLD FORGE**
NAME OF FACILITY OR AGENCY

Located at **246 SOUTH MAIN STREET, OLD FORGE, PA 18518**
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

ADDRESS OF SATELLITE SITE/SERVICE LOCATION

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To provide **Personal Care Homes**
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed **50**
(MAXIMUM CAPACITY)
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.

Restrictions:

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from **March 28, 2022** until **March 28, 2023**,
unless sooner revoked for non-compliance with applicable laws and regulations.

No: **230570**

ISSUING OFFICER

Jamie L. Buchenauer
DEPUTY SECRETARY

NOTE: This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility.

HS 628 – 01/21

pennsylvania
DEPARTMENT OF HUMAN SERVICES

Mailing Date: March 24, 2022

[redacted]
Serenity Care Old Forge LLC
[redacted]

RE: Serenity Care Old Forge LLC
246 South Main Street
Old Forge, Pennsylvania 18518
License #: 230570

Dear [redacted]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department), licensing inspections on February 2, 2022 and February 9, 2022 of the above facility, we have found that your facility is in substantial compliance with the regulations, set forth in 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), that can be adequately assessed at this time. The licensing inspector was unable to complete a full inspection because this is a new legal entity operating the home.

In accordance with 55 Pa.Code § 2600.11(b) (relating to procedural requirements for licensure or approval of personal care homes a re-inspection of your newly licensed facility will be conducted within 3 months of the effective date of this license. Complete compliance with all applicable regulations is required in order to maintain your license.

Your NEW license is enclosed.

Sincerely,

Jamie L. Buchenauer

Jamie Buchenauer
Deputy Secretary
Office of Long-term Living

Enclosures
License
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY

Facility Information

Name: *Serenity Care Old Forge* **License #:** *230570* **License Expiration:** *02/02/2023*

Address: *246 South Main Street, Old Forge, PA 18518*

County: **Region:**

Administrator

Name: [redacted] **Phone:** *570-457-0788* **Email:** [redacted]

Legal Entity

Name: *Serenity Care of Old Forge LLC*

Address: [redacted]

Phone: [redacted] **Email:** [redacted]

Certificate(s) of Occupancy

Type: *C-2 LP* **Date:** *06/24/2013* **Issued By:** *PA L&I*

Staffing Hours

Resident Support Staff: *0* **Total Daily Staff:** *21* **Waking Staff:** *16*

Inspection Information

Type: *Partial* **Notice:** *Announced* **BHA Docket #:**

Reason: *Incident, Change Legal Entity* **Exit Conference Date:** *02/08/2022*

Inspection Dates and Department Representative

02/02/2022 - On-Site: [redacted]

02/09/2022 - Off-Site: [redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: **Residents Served:** *21*

Secured Dementia Care Unit

In Home: *No* **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *6* **Are 60 Years of Age or Older:** *19*

Diagnosed with Mental Illness: *9* **Diagnosed with Intellectual Disability:** *0*

Have Mobility Need: *0* **Have Physical Disability:** *0*

Inspections / Reviews

02/02/2022 - Partial

Lead Inspector: [redacted] *re* **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *02/26/2022*

02/24/2022 - POC Submission

Reviewer: [redacted] **Follow-Up Type**: *Document Submission* **Follow-Up Date**: *03/02/2022*

02/27/2022 - Document Submission

Reviewer: [redacted] **Follow-Up Type**: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.
42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff person "A" used expletive language towards resident #1 when they became involved in a verbal confrontation on [redacted]/22.

Plan of Correction ***Accept***

[redacted] is responsible for all violations and staff training including but not limited to 2600 42C. A Resident shall be treated with dignity and respect.
Staff member [redacted] did not adhere to previous training provided on 1/20/22 about Residents Rights.
Staff person [redacted] was not available for discipline because immediately following incident [redacted] quit.
On 1/24/22 staff was retrained on different types of abuse including Physical, sexual, Psychological, Financial, verbal and neglect. Staff was also trained on how to walk away and redirect. Also staff was instructed to come to supervisor on shift or Administrator for all situations they cannot handle. A posting reminding staff that [redacted] can be contacted for any situations or emergencies via phone.

Update: *02/24/2022*

Immediately and Ongoing:
The administrator or designee shall monitor for ongoing compliance.
2-24-2022 MM

Please send/Attach proof of staff training. 2-24-2022 MM

Document Submission ***Implemented***

Please see the attached staff training documents and emergency letter for Serenity Care Old Forge.